

Partner with FeedbackNow's CX Experts to Operationalize Your Data

Our new Services options help resource-constrained teams get the most out of their data. Customer obsession gets you ahead of your competition, but resources are at a premium and teams are stressed. Partner with our team of experts for one-on-one personalized recommendations to help you get better customer experience results faster, without adding more strain to your existing team.

Advanced companies are directly seeing how better customer experiences impact their business. Our team of experts will help you take your customer experiences to a new level.



What You'll Get

	Basic	Standard	Advanced
Quarterly reviews with a FeedbackNow expert	✓	✓	✓
Your organization's strengths and weaknesses outlined by specific locations and times	✓	✓	✓
Recommendations for the most impactful operational improvements	✓	✓	✓
Guidance on additional uses of the solution based on your organization's goals	✓	✓	✓
Monthly review with a FeedbackNow customer experience expert	✗	✓	✓
Analysis of how your operational improvements have impacted customer experience and recommendations for further improvements	✗	✓	✓
Comparative analysis of additional data points (temperature, wait time, etc.) and their effect on customer experience	✗	✓	✓
Additional training for new team members and assistance deploying new FeedbackNow features	✗	✓	✓
Weekly reviews with a dedicated FeedbackNow customer experience expert	✗	✗	✓
Dedicated change agent to help your team overcome challenges and transform processes for faster customer experience results	✗	✗	✓

✓ Backed by Forrester's 20+ year legacy of leading customer experience research, the experts at FeedbackNow are ready to help you drive real-time feedback outcomes.